

[PORTAL LINK](#) <<<<< Click this URL link to go to the login page of the Acts portal.

When that opens, you should see your user name and dots in the password window.
If you had clicked the “remember me” box before, you can just click the “Log In” link.

For most (but not all residents) your user name is your formal name followed by @myactslife.org.
Here is an example: joseph.smith@myactslife.org

The following is the contact information should you experience any difficulty:

Acts Life Phone Hotline: (833) 469-2287

Email: residentportalhelp@actslife.org <<<<< Click this link to send them an email.

An explanation of the difference between a portal and a website:

1. An organization (residents association) owns a website
2. Both have a web-based interface
3. A portal is user-centric which means a user can provide information and data
4. A website is the collection of web pages

Portal Access Tip: Getting started can be somewhat confusing. If you received the email from Acts Resident Technology, that email contains your user name. It tells you what to do to get a password. You will get other email content telling you to click a very long link which will take you to a page where you can reset or create your password. Some of you will be successful following the prompts for you to do this. However, some of you may not be successful. Some residents found that the portal database did not have their correct email address. If you are unsuccessful, call 833-469-2287. Be patient, it may be busy!